## Robert D. Vaughan, DDS PA

# **Financial Understanding**

## Welcome to our practice!

#### PAYMENT IS EXPECTED AT THE TIME OF SERVICE IS RENDERED.

We accept payment by check, Visa, MasterCard and care Credit

## FINANCIAL POLICY as of January 2024:

Balances will be paid in full at date of service.

Major work (crowns, bridges and dentures), will be paid 50% at initial appointment and balance paid in full at delivery date.

If your insurance company does not cover the estimated insurance portion then the fee becomes YOUR responsibility. If we later receive payment from insurance company, we will reimburse you the amount.

### **INSURANCE:**

Professional services are rendered and charged for you, not the insurance company. Please understand that the contract is between you and the insurance company and payment for services is your responsibility.

As a courtesy to our patients we will be happy to share any information that we acquire from the insurance company. However, it is the patient's ultimate responsibility to know and understand his or her own policy. Any and all charges that an insurance company chooses not to cover after a claim is submitted is the patient's responsibility and should be taken up with their insurance company. All amount due after such claim is returned should be paid within 30 days to our office. We will accept assignment of claims for primary insurance. We will gladly provide the claim form needed to file with a secondary insurance. However, it will solely be your responsibility to do so. All deductibles and fee amounts not covered by the primary insurance are due at the time of treatment unless written financial arrangements are made with our office manager prior to starting treatment. In order to honor any insurance benefits, you must provide insurance identification (insurance cards, completed claim forms, benefit books, etc.) and we must be able to verify the current benefits are available.

#### **BROKEN APPOINTMENT POLICY:**

Please consider your scheduled appointments carefully. If you are unable to attend your appointment, we require a 24 hour cancellation notice. If we do not receive a 24-hour notice, we will charge a \$25 broken appointment fee and we will also charge a \$50 fee for a NO SHOW appointment that has been confirmed. This cannot be charged to your insurance company.

**Additional fee:** If you present a check for insufficient funds, or place a stop payment on an issued check, you will be charged \$25 fee for processing.

# Signed:

I HAVE READ AND UNDERSTAND THE STATEMENT OUTLINE ABOVE